Collen Jones 5412 Claremont Ave Oakland CA 94618

Jun 19th 2019

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I use Sonic internet, even though the max speed isn't as good as Comcast, because consumers need options and to be honest, there are very few even in the San Francisco Bay Area. With Comcast, I had no transparency regarding what speeds I could expect to get and would frequency see speed drops during high traffic times and there was a clause in tiny text saying they were going to massively hike my price after a year. With Sonic, what they've said I would get is exactly what I've gotten and with over one year of service, I have not ever had a drop in speed and their phone support is *excellent*. I support Sonic because they are for Net Neutrality and so they can build out their fiber infrastructure so they can better help me in the future. Companies like Verizon, AT&T and Comcast are trying to stifle competition and that's not good for paying consumers.

Please allow competition to continue -- it's good for everyone as it forces companies to be good to their customers since they can leave anytime.

Thank you.

Collen Jones